

B2B Marketing: The Conference 2022

# Just because it's fast doesn't mean it works: Here's how to make your marketing engaging and effective



## Phillip Jein

Associate partner,  
Sunrise

*Mail:* [pj@sunrise.dk](mailto:pj@sunrise.dk)  
*Tlf.:* +45 2548 9318  
*Visit us at:* <https://sunrise.dk/>



**BROEN** 3,945 followers  
Promoted

SKAL VI HOLDE KONTAKTEN?

Tilmeld dig vores nyhedsmail – og få besked når vi har nye produkter ...see more



Tilmeld dig vores nyhedsmail



Tilmeld dig vores nyhedsmai

**CO/PLUS** 2,233 followers  
1h •

We are proud to announce that **Sasha Denham** and **Sunneva Sverrisdóttir** are joining **Gaute Høgh** as partners in **CO/PLUS**. They were both instrumental in achieving our record-breaking financial result last year – and we are excited to see what CO/PLUS will accomplish in the future with them as part-owners in the company.

Learn more about the pair in today's article from **Bureaubiz**.



+ Follow

990

Connecting brands with sport & entertainment  
1d •   
Sometimes in life you need to have patience and wait for the good things ahead 😊

Back in 2020 we at **f Sports Group** was supposed to organize the I ...see more



23

Like Comment Share Send

Be the first to comment on this

Alexander Skjøth Piruli • 1st  
CEO & Co-founder at Frankly Insure  
3h •

Take a look at Hera&Me if you're looking for new opportunities - A very exciting danish startup!

Hera&Me  
906 followers  
5h •   
+ Follow

Are you looking for new adventures? And do you dream of joining an early impact start-up? We are looking for a full stack developer to join our team.



Impact startup looking for Full Stack Developer

Copenhagen, Denmark

Apply now

En irsk fodboldspiller og en islandsk tv-vært var Gaute Høghs vikarer fra himlen. Mød dem her - **Bureaubiz**

bureaubiz.dk • 5 min read

Michael Schlenzig and 42 others

4 comments

Love this... Inspiring... Keep it up... Congratulations...

Like Comment Share Send

Add a comment...

anch.AI  
2,599 followers  
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Faster market acceptance for your tech solutions?  
Avoid business risks and add a competitive edge with Ethical AI.



Like Comment Share Send

**LEGO** the LEGO Group  
Promoted

Data is at the heart of everything we do, and in our digital tech-powered world, it always comes first. We're looking for talented minds to join us in ...see more



Seeking Data Innovators

linkedin.com

148

Learn more

3 comments • 3 shares

Like Comment Share Send

Mette Offenberg • 1st  
Communications- and Marketing Lead, Merkur  
1h •

Resten af 2022 må du faktisk ikke bruge en eneste af klodens ressourcer. Det er nemlig brugt op for i år allerede!  
**#overshootday #esg #esg #klima**

See translation

Merkur Andelskasse  
2,174 followers  
2h •

I dag er ikke bare endnu en mandag som alle de andre. Det er dagen, hvor vi i Danmark har opbrugt vores budget af naturens ressourcer for hele året.  
Den såkaldte Overshoot Day. ...see more

See translation

**Country Overshoot Days 2022**

When would Earth Overshoot Day land if the world's population lived like...



45

Like Comment Share Send

Be the first to comment on this

Anne M. Riisom Svinth commented on this.

Custimy.io  
1,787 followers  
1w •

We recently left our old offices... But we are not really complaining about it. Cuz we get to move in with some awesome people for a while! ...see more



A photograph of a window pane covered in numerous small raindrops, creating a textured, dark background.

**80%**  
**Deprimeret**

A photograph of a clear blue sky with a few wispy white clouds at sunset or sunrise, with a warm orange glow near the horizon.

**20%**  
**Inspireret**



**20%**  
**Deprimeret**



**80%**  
**Inspireret**

# 80/20

Er tidsfordelingen mellem taktik og branding ifølge 90% af de marketingansvarlige.

[\*\*Dyk ned i alle indsigtene fra analyse her\*\*](#)

# 8 UD AF 10

marketingansvarlige hævder, at de har svært ved at skille sig ud digitalt og tiltrække kundernes opmærksomhed.

# The B2B Effectiveness Ladder



## Upper levels: 4, 5 & 6

- Brand building
- More emotional
- Broader targetting
- Big bets
- Long-term growth effects

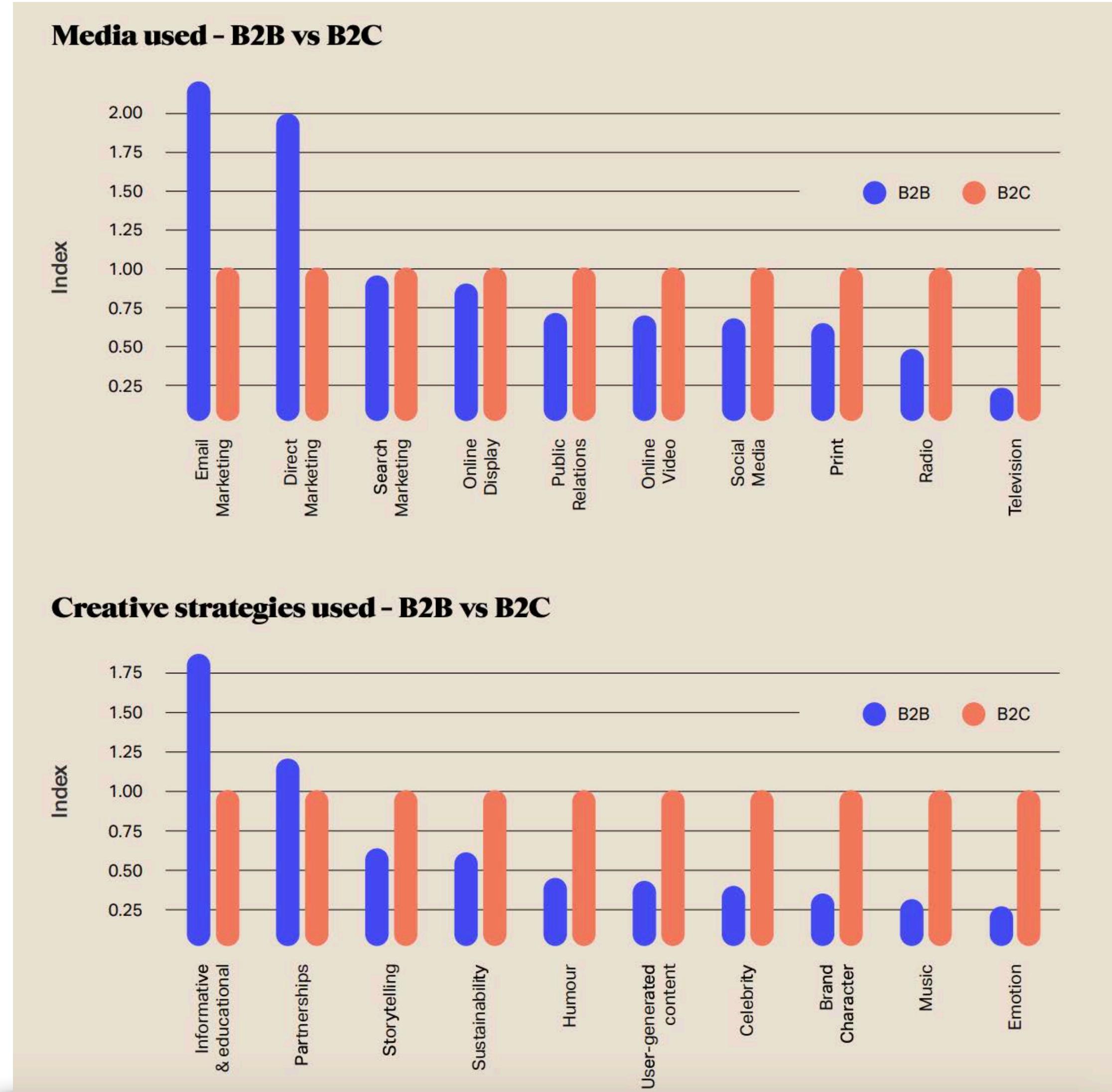
What B2B marketing needs to work towards in order for marketing to become a true **strategic growth driver**

## Lower levels: 1, 2 & 3

- Sales activation
- More rational
- Tight targetting
- Small bets
- Short-term sales effects

Where most B2B brands currently play – acting in a tactical way as a **sales enablement function**

Kilde: The B2B Effectiveness Code, LinkedIn B2B Institute, WARC & Lions, 2021



Kilde: The B2B Effectiveness Code, LinkedIn B2B Institute, WARC & Lions, 2021

**Shit that arrives at the speed of light...**

**...IS STILL SHIT**

**David Abbott**  
Tekstforfatter  
BBDO





THE FLYING  
PASSENGER

# INC-modellen

## 3 trin til effektfuld marketing

**I**nvestigate

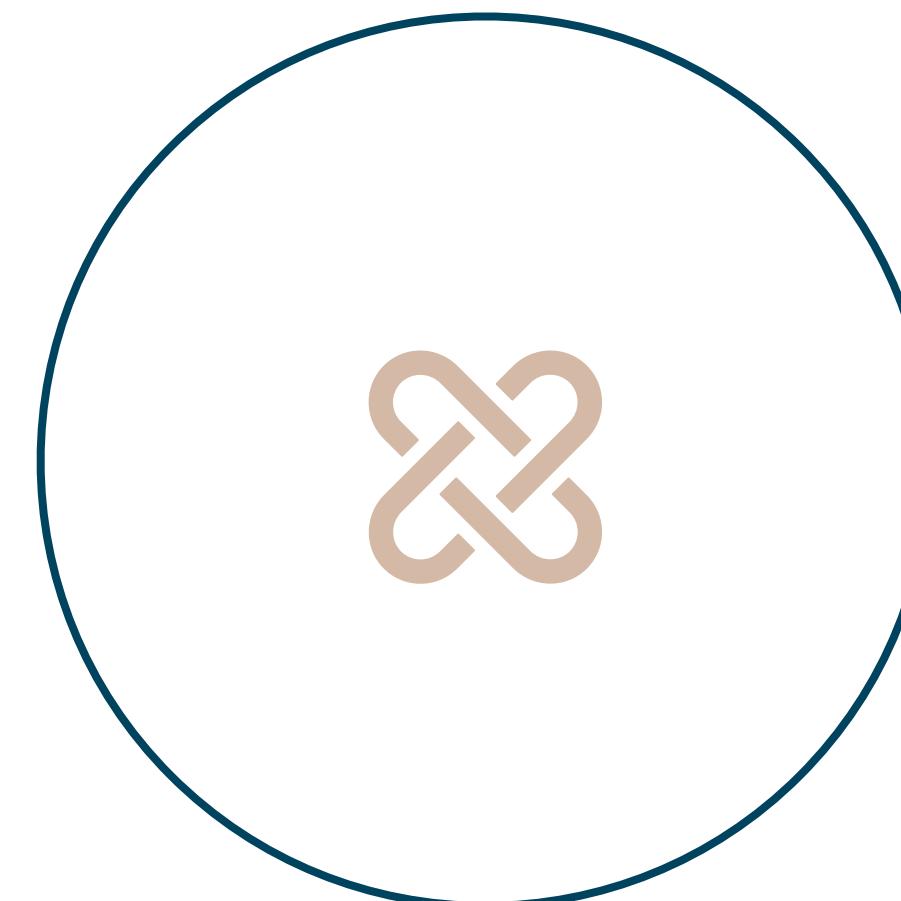


### **D**ata & Indsigter

- Segmentering
- Personae
- Brandanalyse
- Kunderejse
- CRM audit

...

**N**avigate

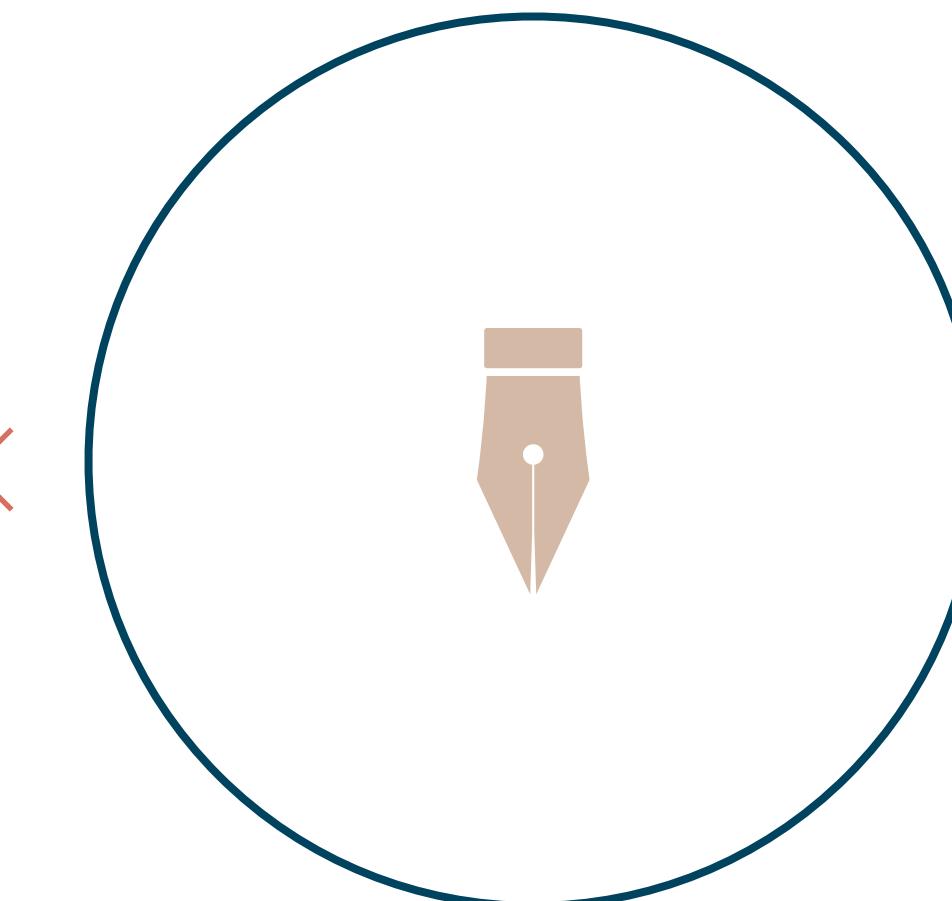


### **B**rand & Strategi

- Targeting
- Positionering
- Brand platform & koncept
- Visuel identitet
- CRM setup

...

**C**reate



### **A**ktyivering & Implementering

- Go-to-market plan
- Kampagneudvikling
- Produktion og udgivelse
- Automation, lead scoring & nurturing
- Måling, afrapportering, test og optimering

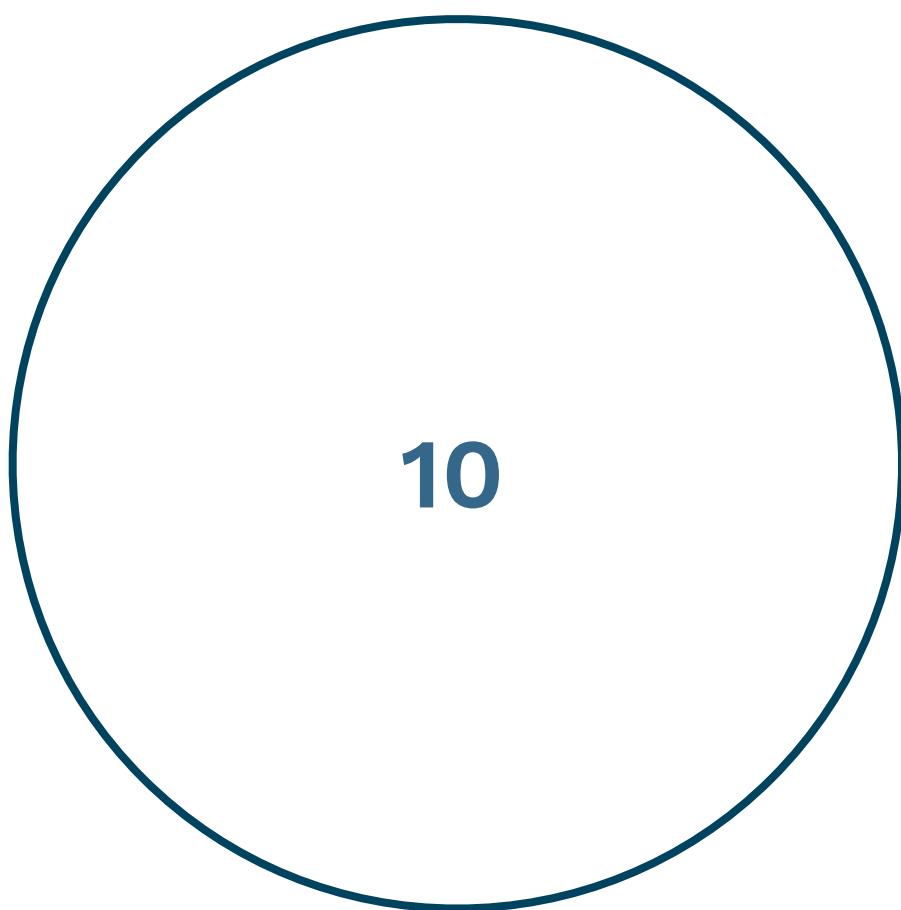
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**Go-to-market  
succes**

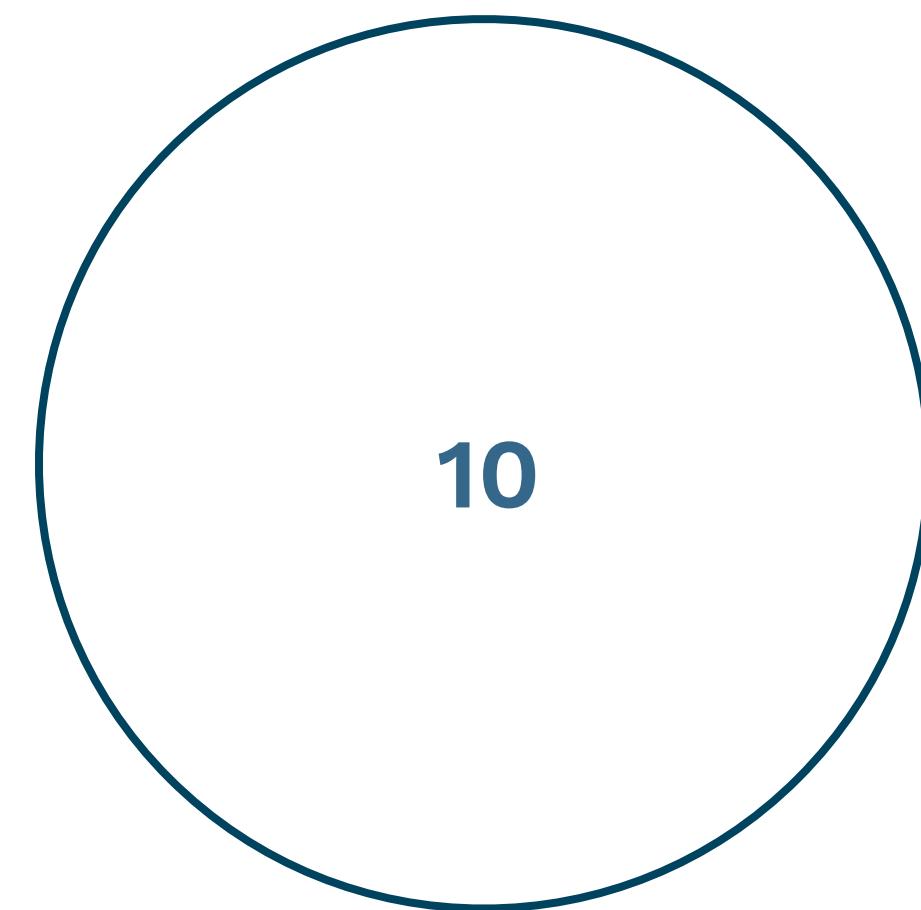
# I den perfekte verden

**I**nvestigate



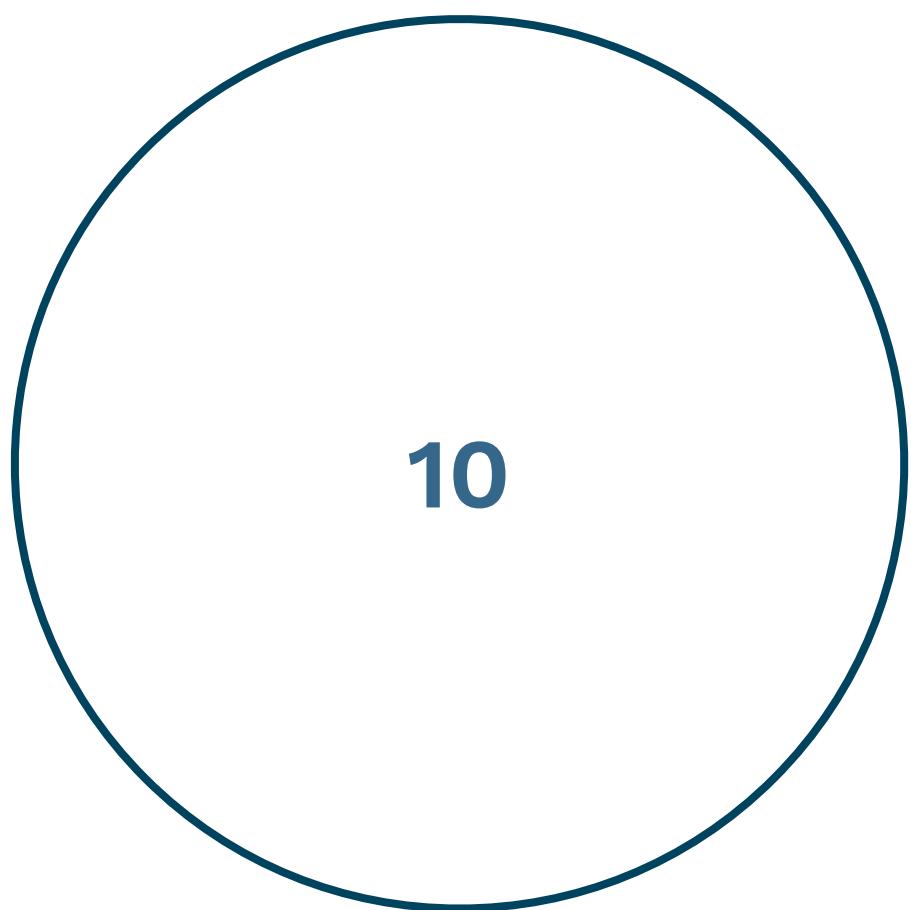
*Indsamle data og lære  
kunderne og markedet at  
kende*

**N**avigate



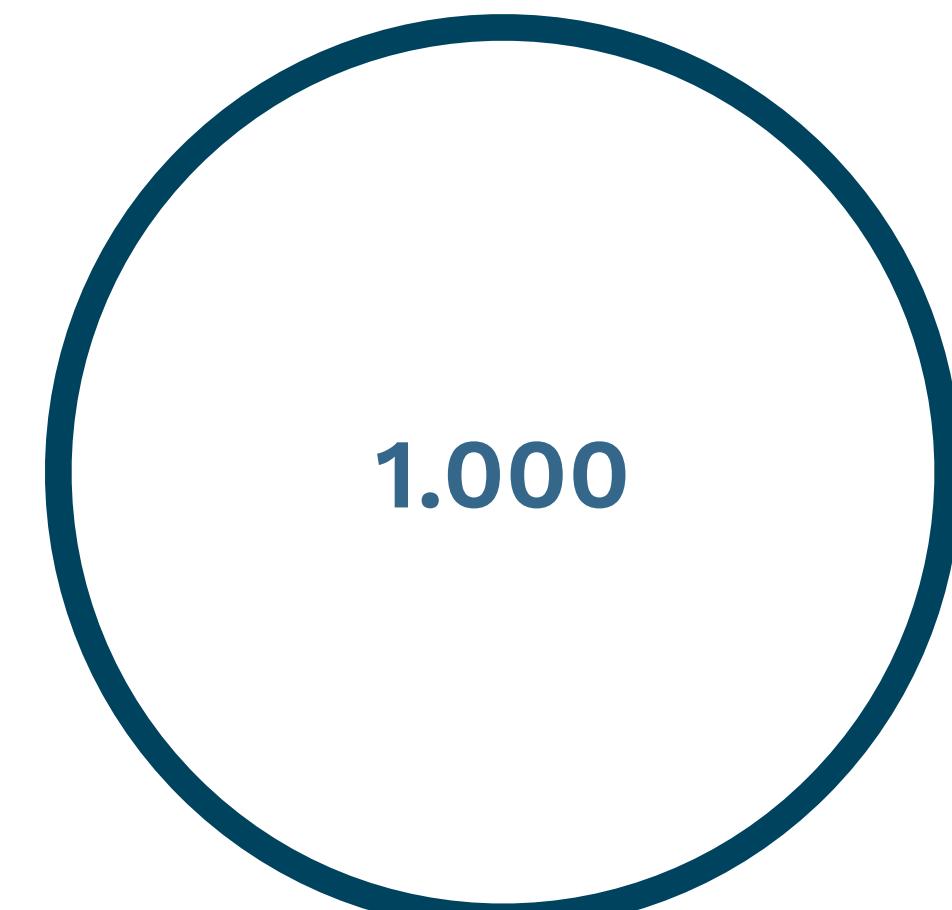
*Udvikle strategien og  
bygge brandet*

**C**reate



*Aktivere og implementere  
strategien*

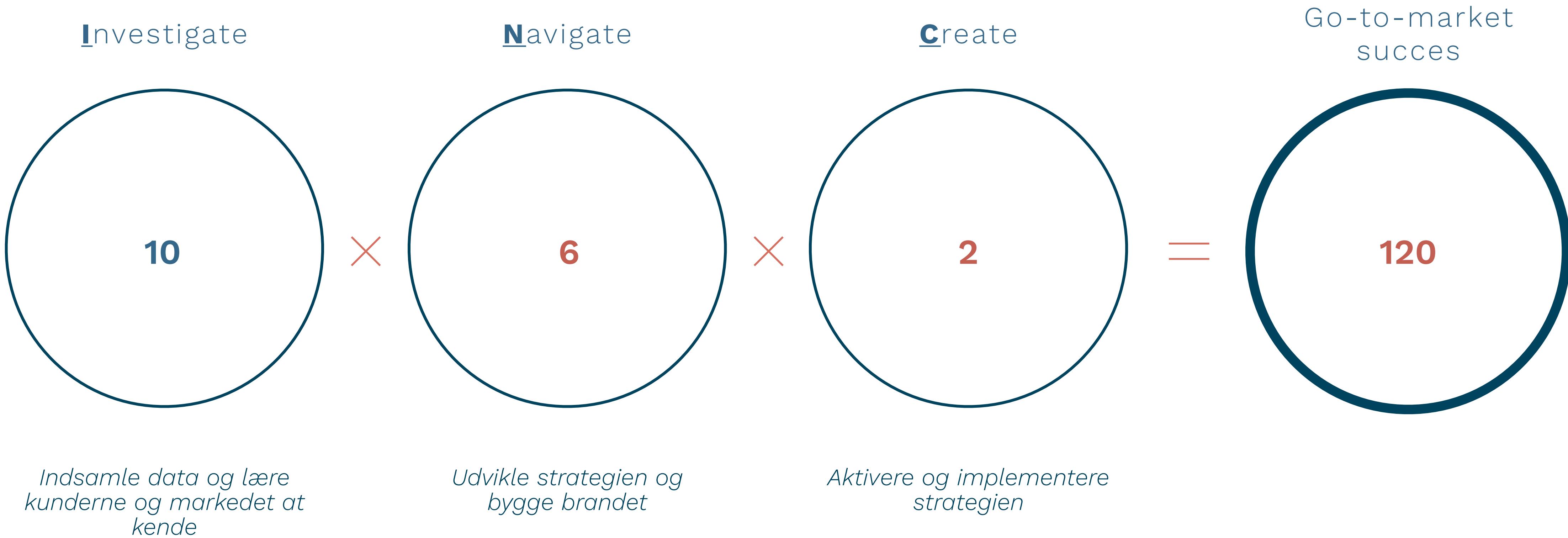
Go-to-market  
succes



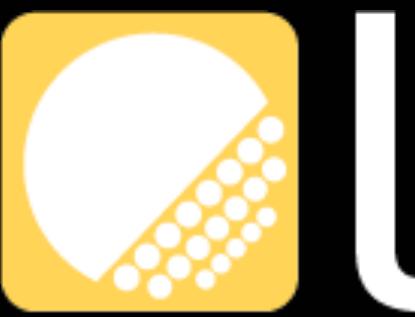
**1.000**

=

# Får hvert trin ikke den rette opmærksomhed, skrider den samlede go-to-market approach hurtigt



The  
commercial  
transition  
agency.



**lactosan**  
**Bringing your next product to life**



Founded in

**1942**

Turnover 2020

**~425M DKK**

**130+**

CHEESE  
POWDER  
PRODUCTS



**5**

OFFICES/PRODUCTION  
FACILITIES ACROSS  
THE GLOBE

Over  
**60**  
REPRESENTATIONS  
WORLD WIDE



R&D & Innovation  
Service



Production & Quality



Customer Service  
& Distribution



Trends & Support



Over  
**200**  
DEDICATED  
EMPLOYEES



“

We needed **a partner that could help us shake things up creatively and conceptually** – while helping us meet our commercial goals.

Elevating our marketing to match our products adds true value for our customers. Sunrise has showed us how they understand our business and the complexity of our products, and enabled us to **deliver a completely new brand and marketing experience to our global audience**, that sets us apart from the competition.

”



**Jesper Olsen**  
Sales & Marketing Director  
Lactosan



**Heidi Knudsen**  
Marketing Manager  
Lactosan

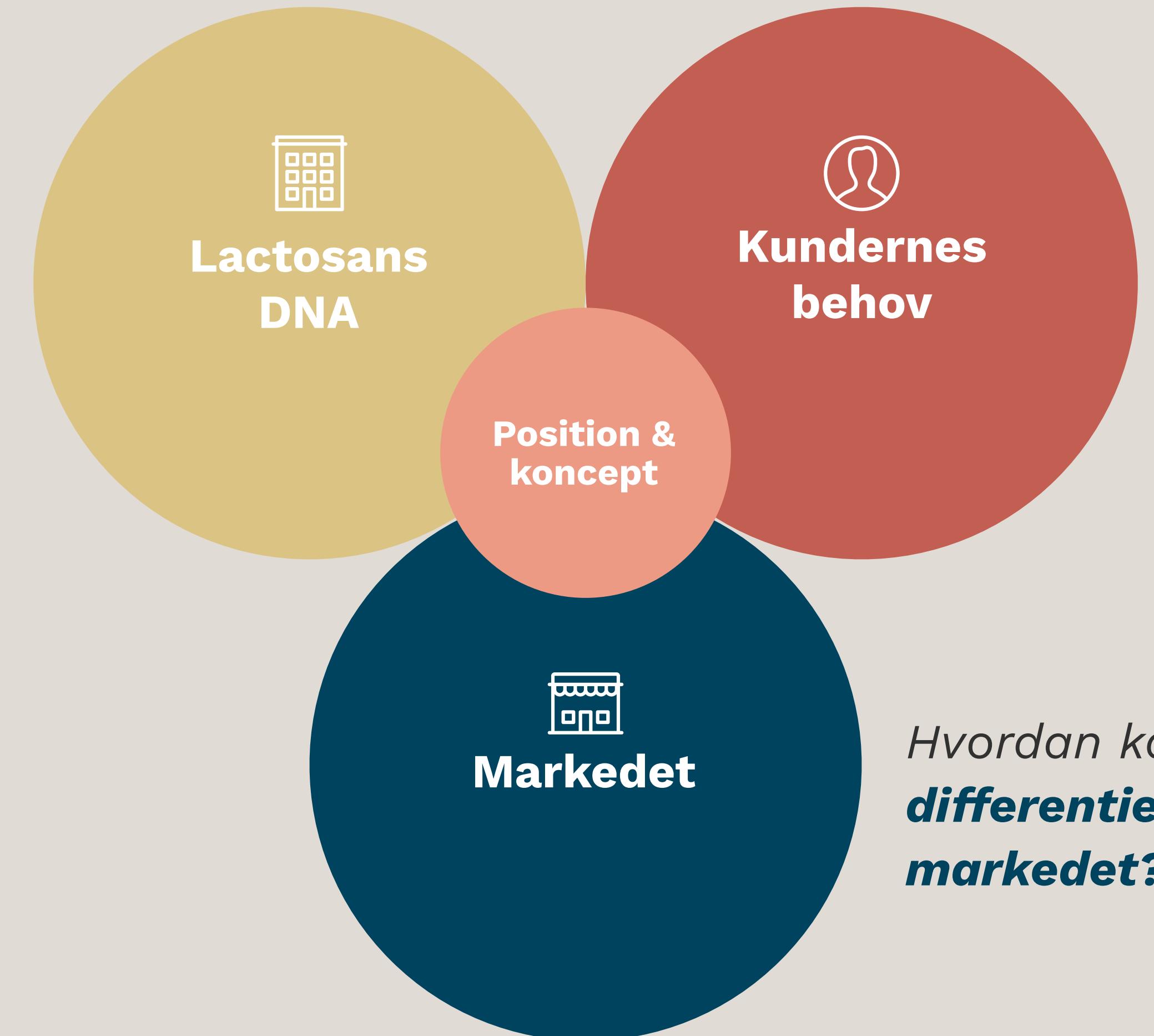
## Investigate



Indsamle data og lære kunderne samt  
markedet at kende

# Sådan fandt vi frem til kernen i Lactosan's produktkoncept

Hvad er vores  
**fundament og  
bevispunkter?**



Hvordan kan vi  
**skabe størst  
mulig relevans?**

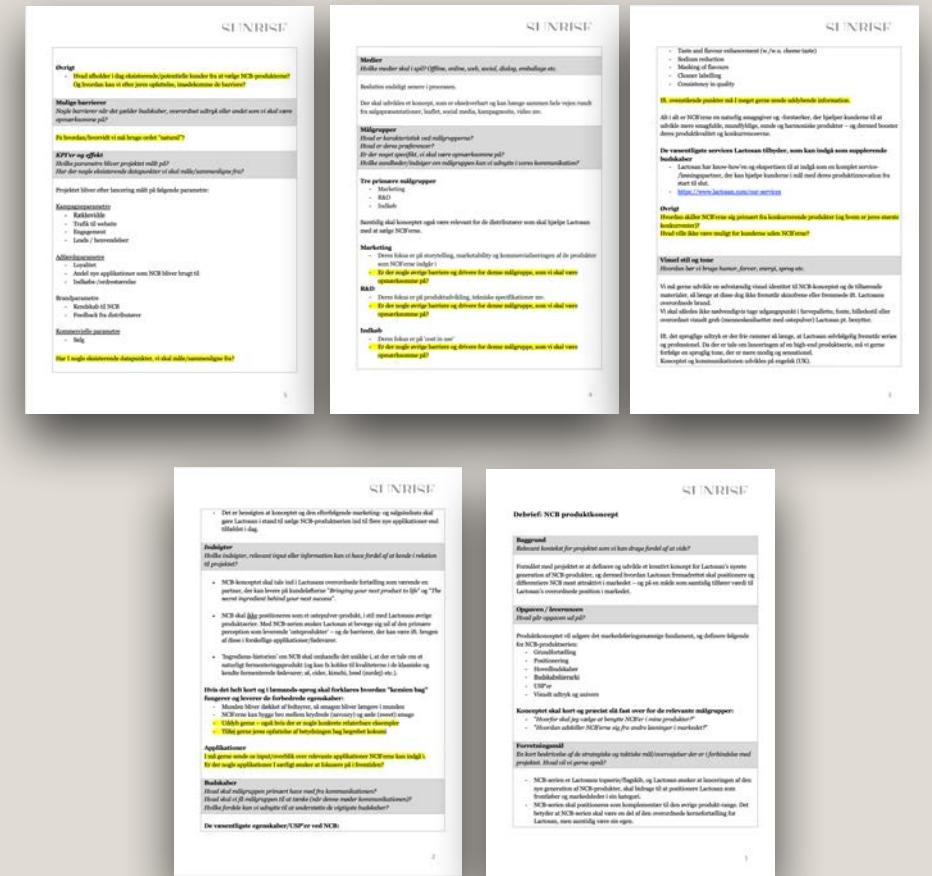
Hvordan kan vi  
**differentiere os i  
markedet?**

# Det er en grundig proces - uden at det behøver at trække i langdrag

## Eksisterende materialer & indsigt



## Analyse, konklusion og anbefaling



## Interne og eksterne dybdeinterviews



### Eksterne interviews:

- Kunder - R&D, indkøb, marketing
- Eksterne konsulenter
- Agenter og distributører

### Interne interviews:

- Produktudviklere - Lactosan
- Innovation
- Forretningsudvikling
- Marketing

## Navigate



Udvikle strategien og  
bygge brandet



**Det gav os svarene på hvordan vi skulle positionere Lactosans produkt, og hvilke kernebudskaber vi skulle gå forrest med**

**USP #1**  
**Clean labelling**

**POSITION**  
**A natural taste & flavour enhancer**

**USP #6**  
**Superior quality**

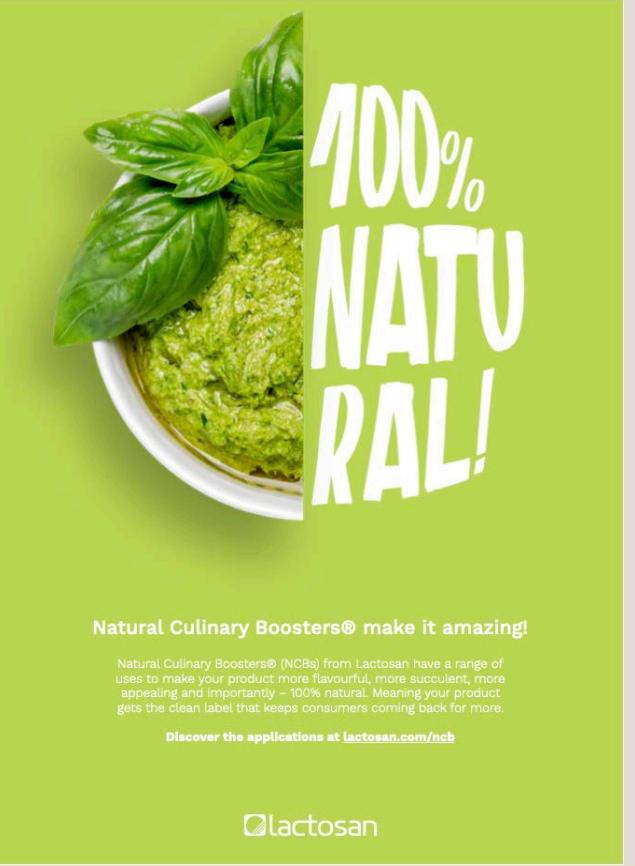
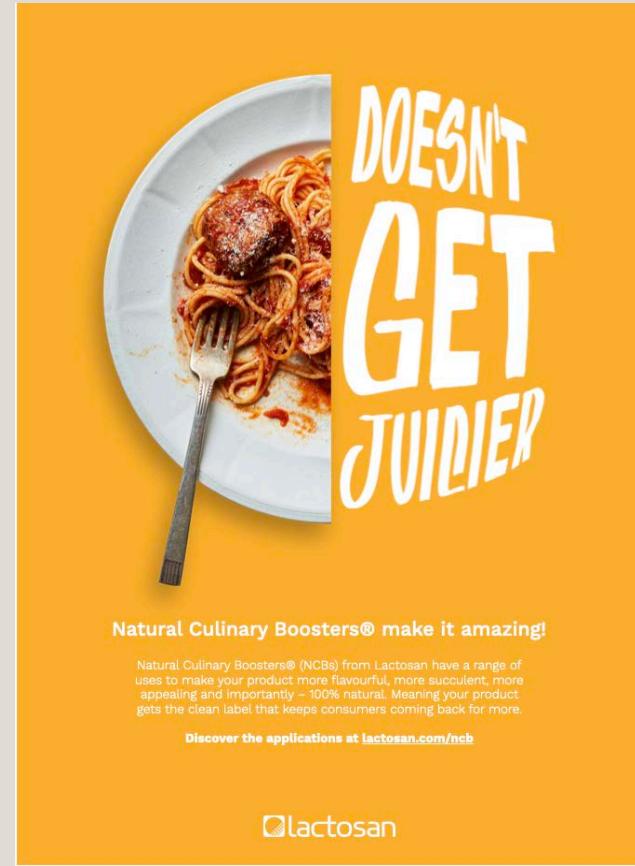
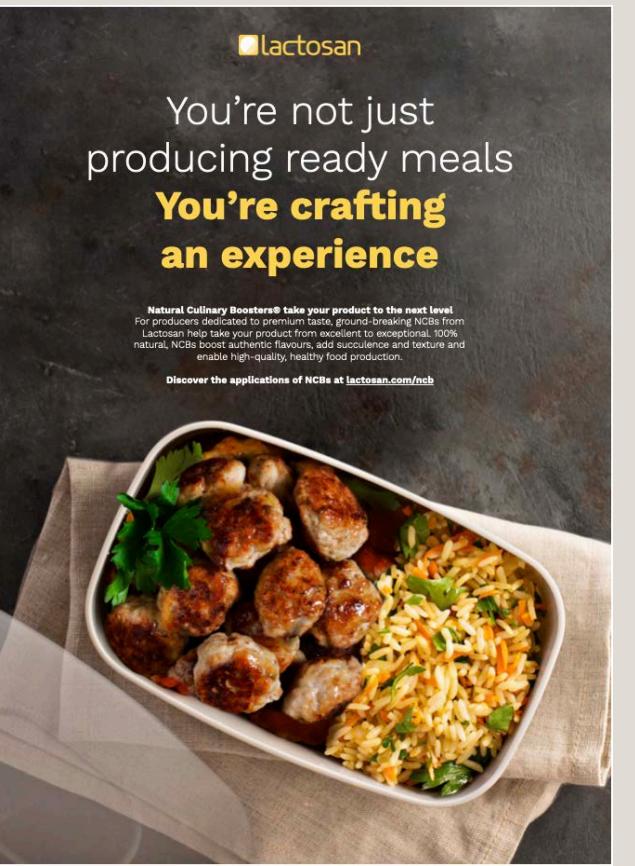
**USP #5**  
**Flavour masking when you need it**

**USP #4**  
**Salt and sugar reduction**

**USP #2**  
**Unique by nature**

**USP #3**  
**Kokumi & mouthfeel enrichment**

**Med udgangspunkt i position og kernebudskaber handlede det om at afsøge en række relevante konceptuelle fortolkninger**



### ***What makes a master of flavour?***

**Idea:** The craftsmanship of premium flavouring

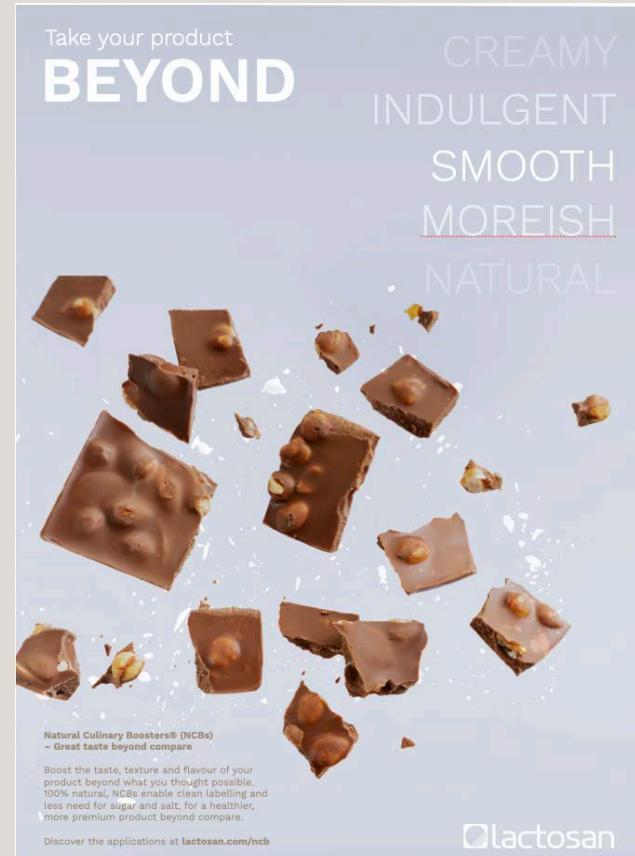


### ***Make the moment***

**Idea:** Let's show the effect that great-tasting food can have on consumers

### ***Make it amazing!***

**Idea:** A vibrant, colourful universe that shows a great product and focuses on one USP



### ***Beyond compare***

**Idea:** Natural Culinary Boosters® create quality beyond expectations

# NATURAL TASTE & FLAVOUR ENHANCER **BEYOND COMPARE**

# Hvordan skal vi sige det?

## Manifest

*It's the timing,  
It's the technique,  
The "years in the making",  
The meticulous preparation,  
The testing and retesting,  
The total discipline,  
The "never compromising".  
The final touch.*

*You take pride.  
You're dedicated to achieving great taste.  
To nuanced flavours,  
To unrivalled textures and superior mouthfeel,  
To hitting every part of the palette – from the sweet,  
the salty, the bitter, the sour and the umami, to the  
kokumi that keeps people wanting more.*

*This is a quest for food perfection in your production.  
But what's your secret ingredient?  
What takes flavour beyond the norm?  
Beyond what you thought possible?*

*100% natural, Lactosan's Natural Culinary Boosters ® enable clean labelling of your product and are an alternative to artificial flavour enhancers. With less need for sugar and salt, your product is healthier, and with the unrivalled quality of NCBs, as premium as possible.*

*Go beyond creamy,  
Beyond savoury,  
Beyond perfectly seasoned,  
Beyond superior texture,  
Beyond the ideal balance of flavour,  
Beyond compare.*

**Natural Culinary Boosters ® from Lactosan**  
**Take your product beyond compare**

# Tone of Voice

## Confident

We speak with confidence based on decades of experience in our field and research and know-how to back up our claims. This is our premium product – the best of the best – so it deserves to be spoken of in bold, assertive manner.

## Tasty

As much as you can, write with language that you can taste! This means writing in a tempting, delicious and irresistible way to engage and excite our audience.

## Premium

We acknowledge that NCBs are a very special product and express the exceptional quality standards that they reach and enable our customers' products to reach.

# Hvordan skal vi se ud?

## Visual style

### Images

Our images zoom in on products creating an immersive and visually interesting imagery that brings out food appeal and sets us apart from the rest.



## Visual style

### Typography

To give the NCB identity and a modern touch we have chosen to use Work Sans.

It has a broad range of font weight, which enables us to combine the typeface dynamically to create contrast and guide the viewer.

The font is available via Google making it an ideal choice for a global company.

BEYOND A TYPEFACE

# WORK SANS

ABCDEFGHIJKLMNOPQRS  
TUVWXYZÆØÅ123456789

abcdefghijklmnoprstuvwxyz  
yzæøå123456789

## Visual style

### Use of colours

Our colours are chosen to best compliment the product. We operate with three color options: **Contrast**, **Shade** and **Drama**.

There is no specific order for which background to use only a rule of thumb:



#### Contrast

We choose a background that contrast the product to bring focus to the product.

#### Usage:

Often used for products that rarely stands alone (e.g. crisps)

#### Shade

We choose a similar color to the product, creating a visual expression that emphasizes the product.

#### Usage:

Often used for finished products (e.g. a finished Madeleine cookie)

#### Drama

We can use a black background to add drama if the product is suited for it. (Requires a light product)

#### Usage:

Often used for finished products (e.g. a finished Madeleine cookie)

## Visual style

### Colours

Lactosan is a very colorful brand, however we are communication NCB, which are top of the line and premium.

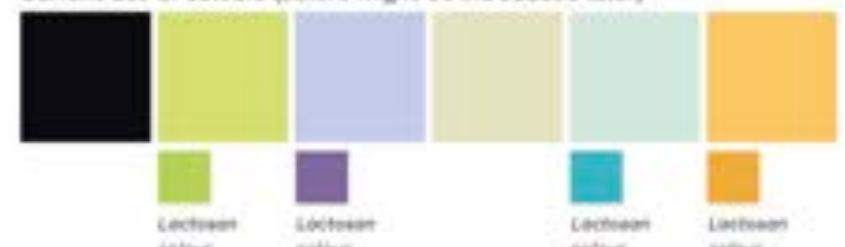
Therefore we are not limited by Lactosan's colour palette but we strive to use colours that relate to our current color scheme.

However new colours can be introduced to create the best results going forward.



### NCB colours

Current use of colours (others might be introduced later)



## Visual style

### Use of typography

We use the typeface in four different font weights: light, regular, semibold and bold.

We use them in contrast to each other to create clear communication.

Semibold and light are used as display text for headlines.

Regular is used for body copy and bold is only used to highlight certain points or as a call to action.

DISPLAY + WORK SANS SEMIBOLD

# BEYOND

DISPLAY + WORK SANS LIGHT

# TASTY

PARAGRAPH + WORK SANS REGULAR

Boost the taste, texture and flavour of your product beyond what you thought possible. 100% natural, NCB enable clean labelling and less need for sugar and salt, for a healthier, more premium product beyond compare.

CALL TO ACTION / HIGHLIGHT + WORK SANS BOLD

Discover the applications at [lactosan.com/ncb](http://lactosan.com/ncb)

## Visual style

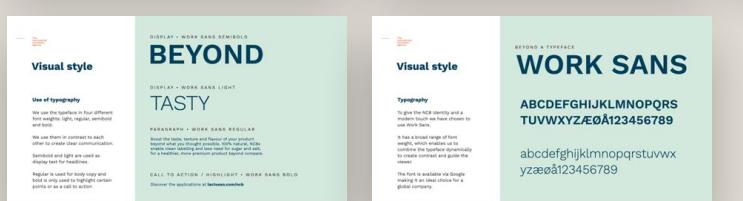
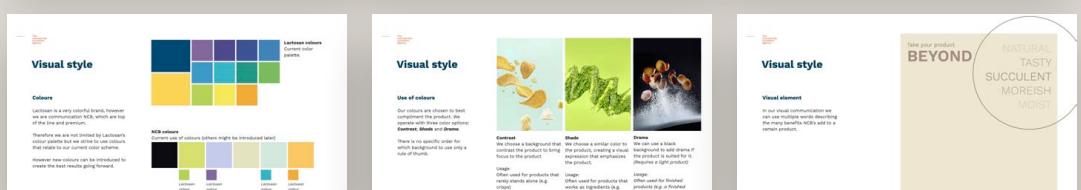
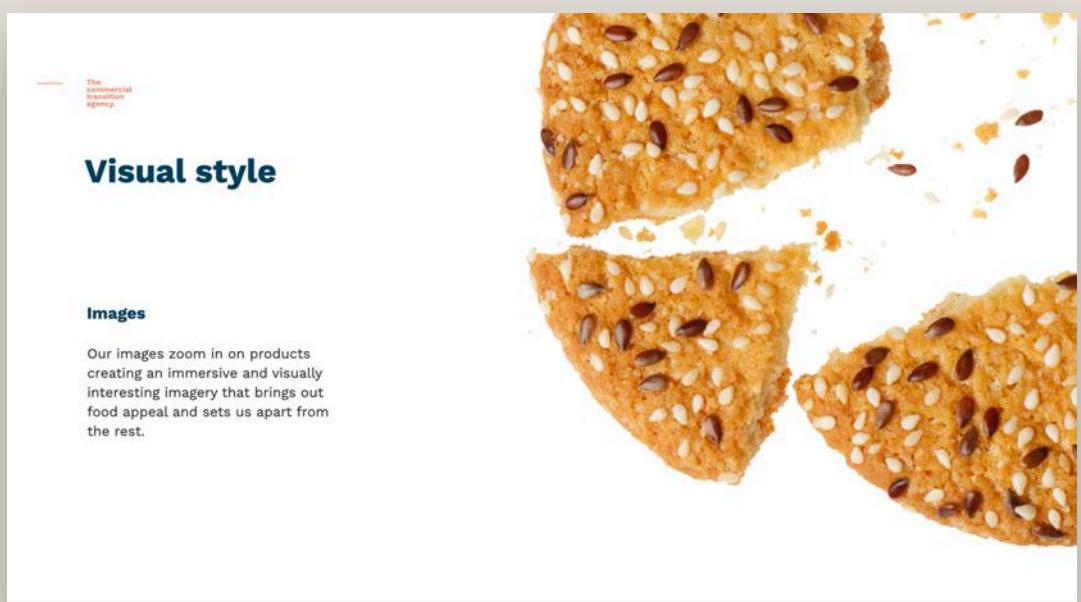
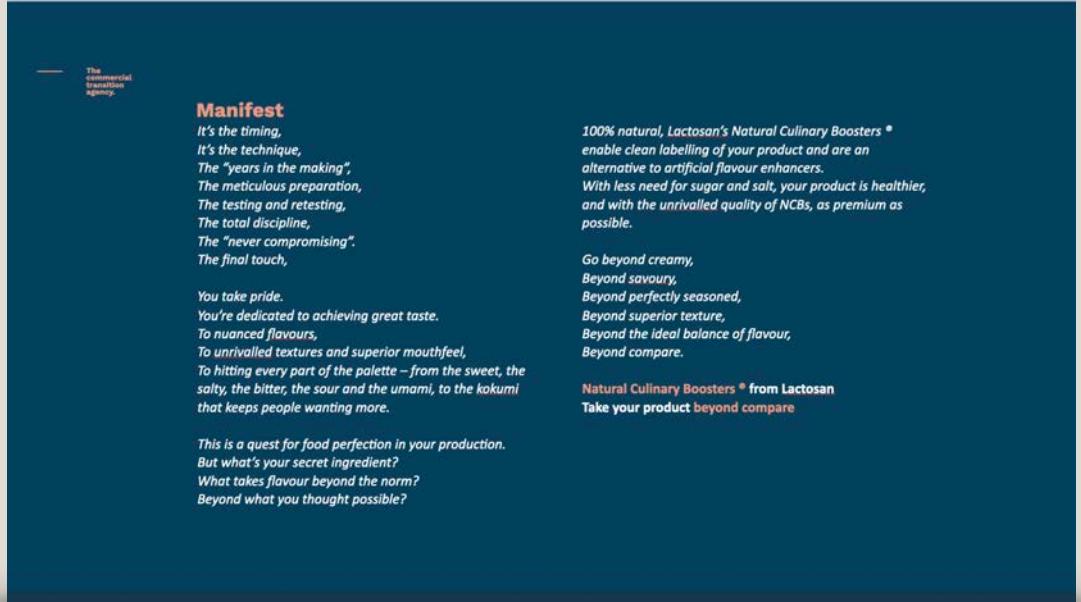
### Visual element

In our visual communication we can use multiple words describing the many benefits NCB's add to a certain product.

Take your product  
**BEYOND**

NATURAL  
TASTY  
SUCCULENT  
MOREISH  
MOIST

# Dermed fik vi skabt en 360 graders produktkoncept



Confident  
Tasty  
Premium

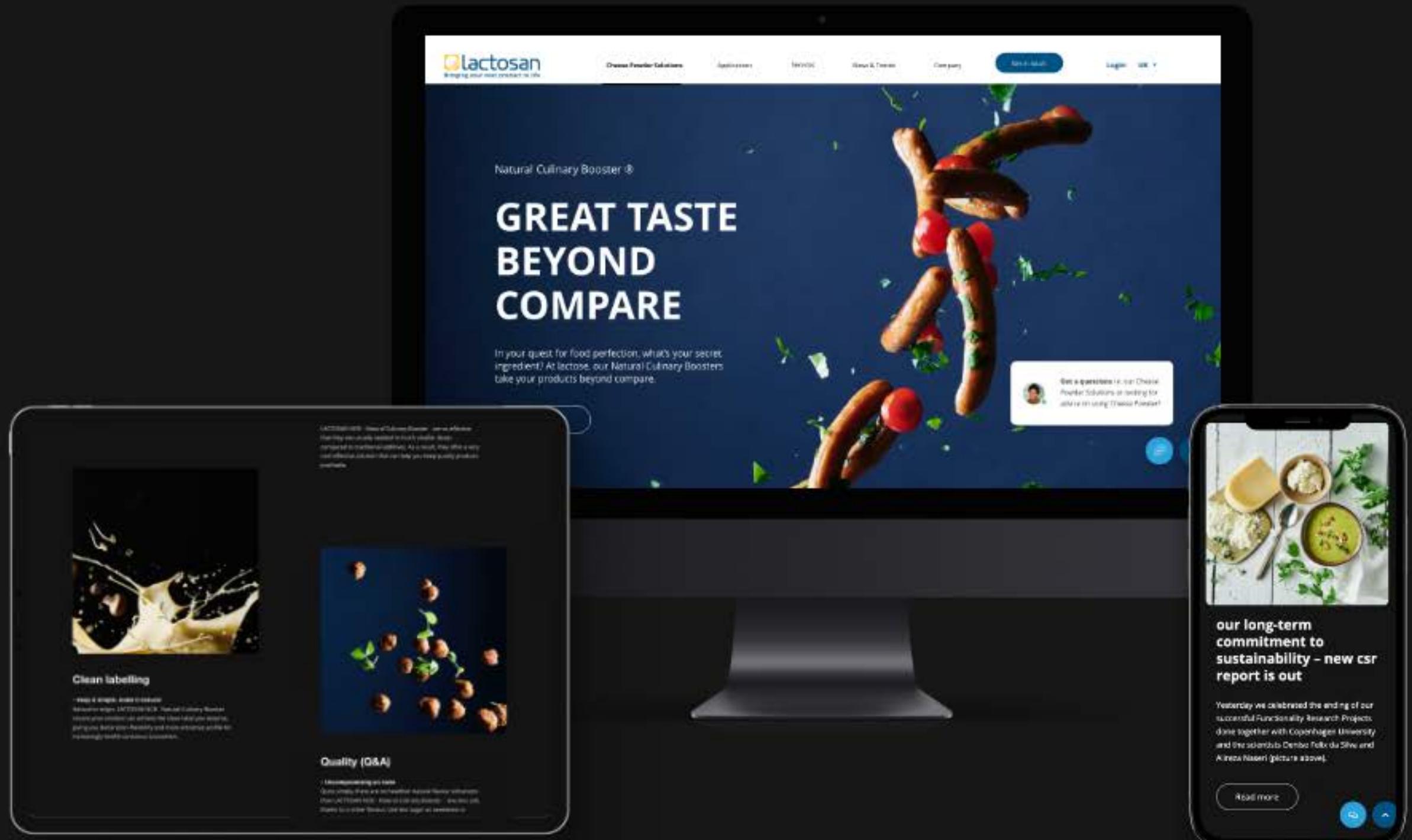


## Create

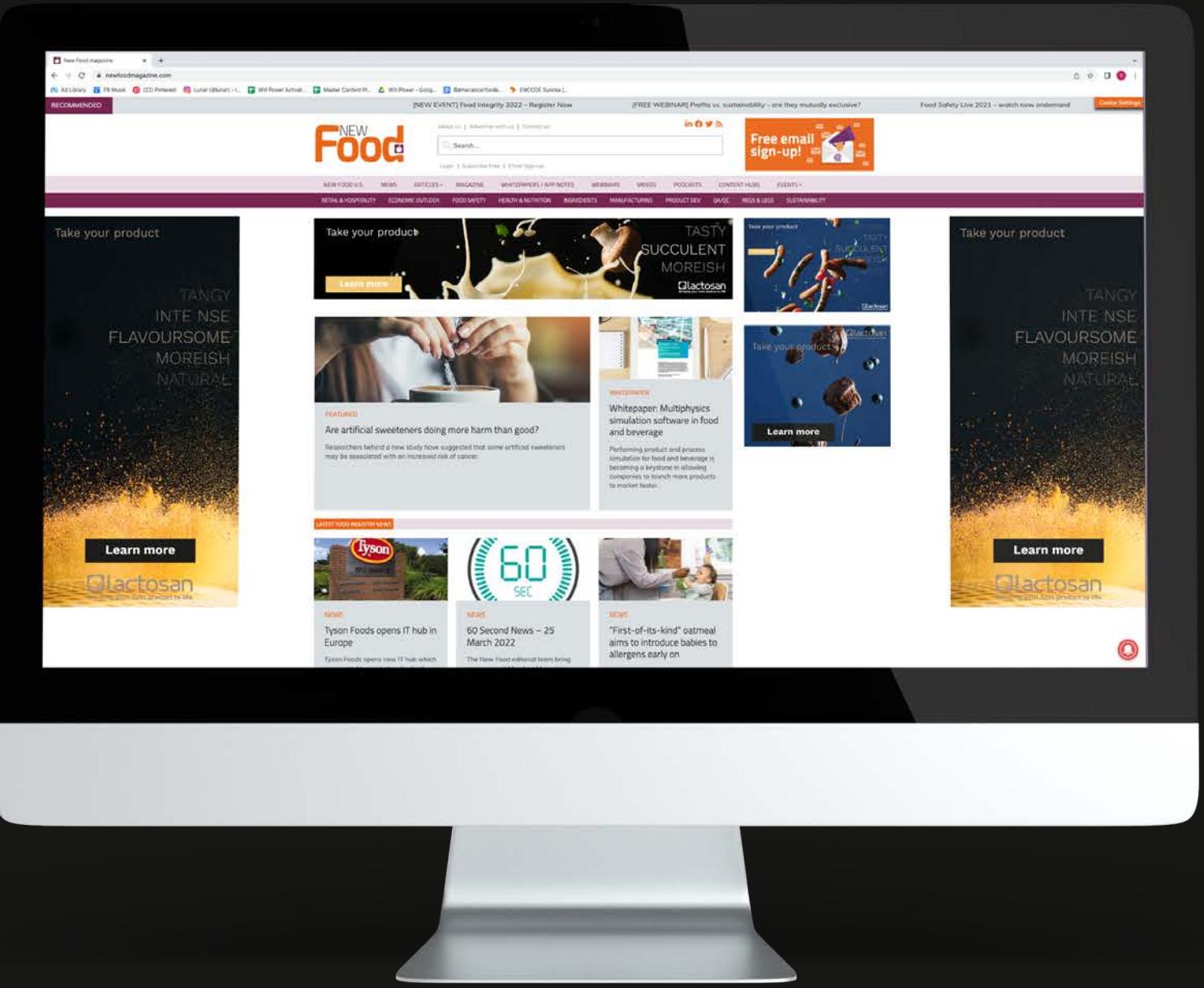


Aktivere og implementere strategien

The  
commercial  
transition  
agency.



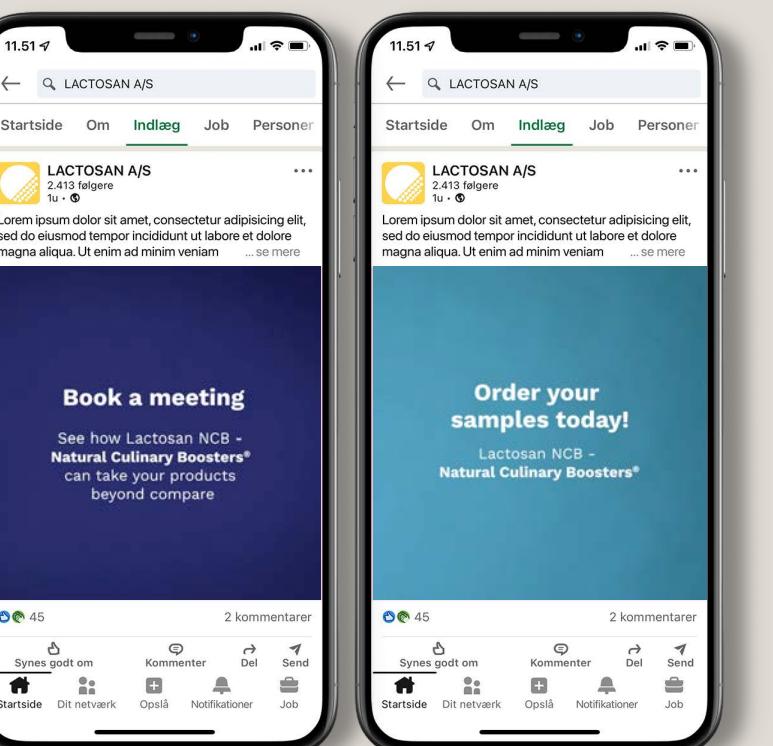
Landing page



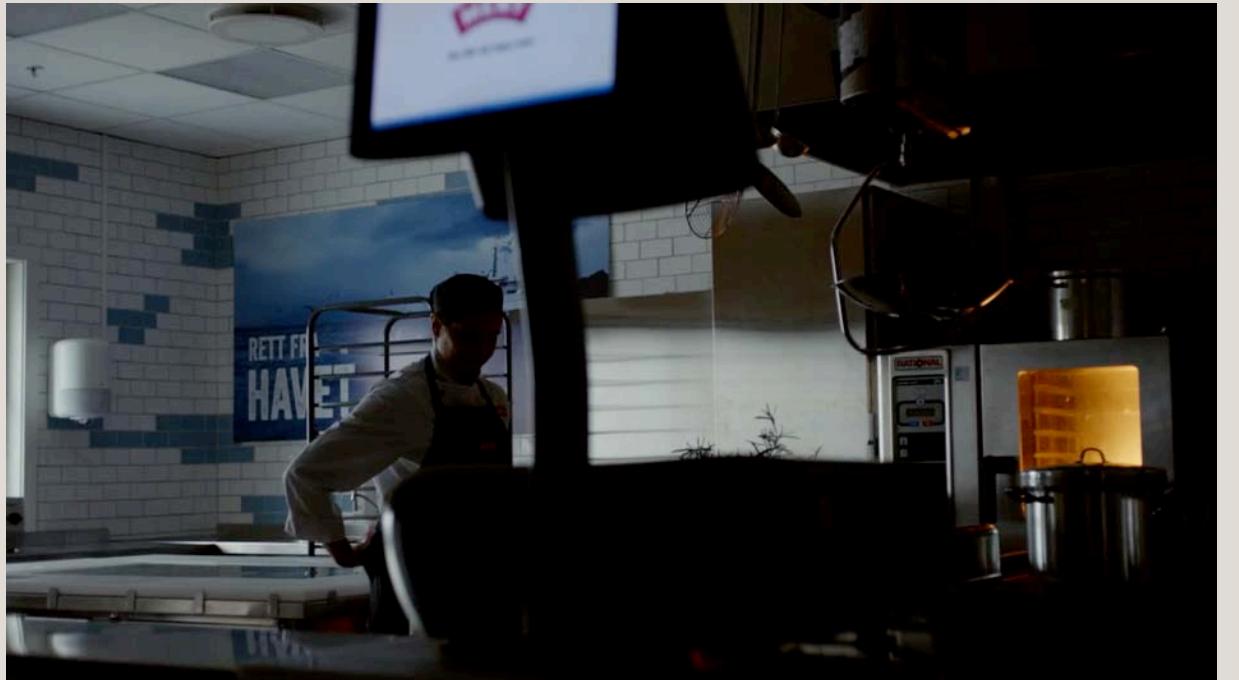
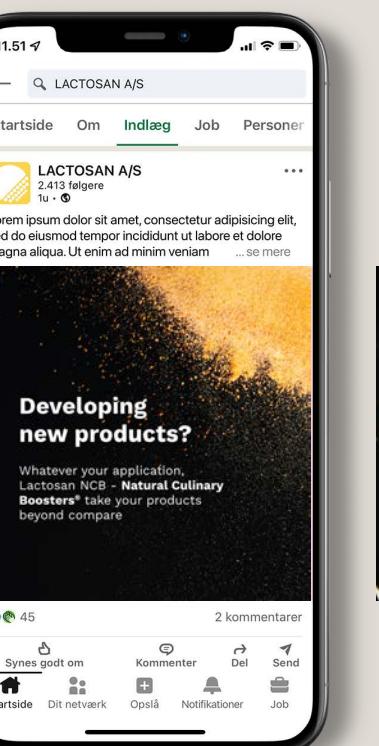
Web banners

The  
commercial  
transition  
agency.

Social  
Call to action ads

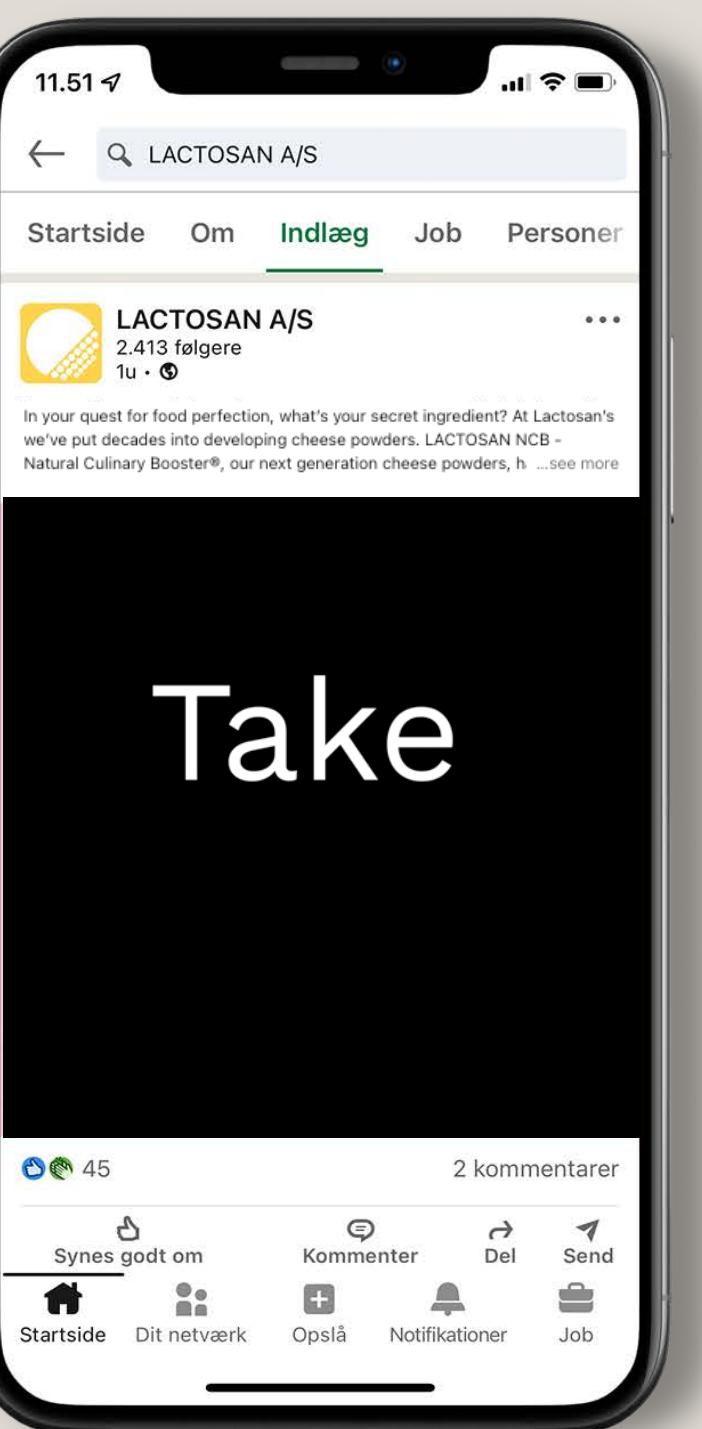


Social  
Application ad



Konceptfilm (intern)

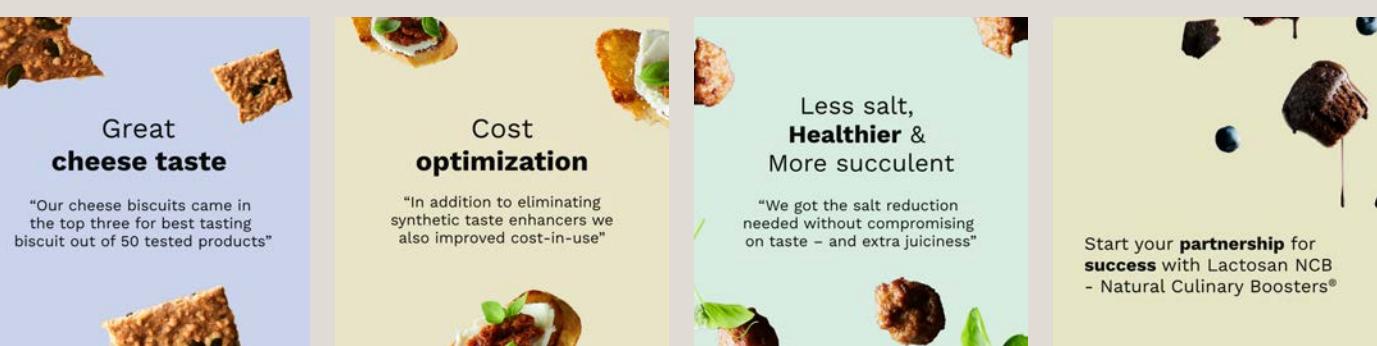
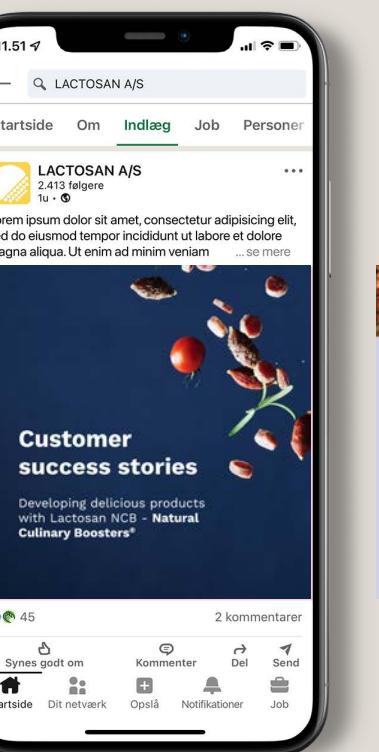
Social  
Launch ad



Social  
Product range



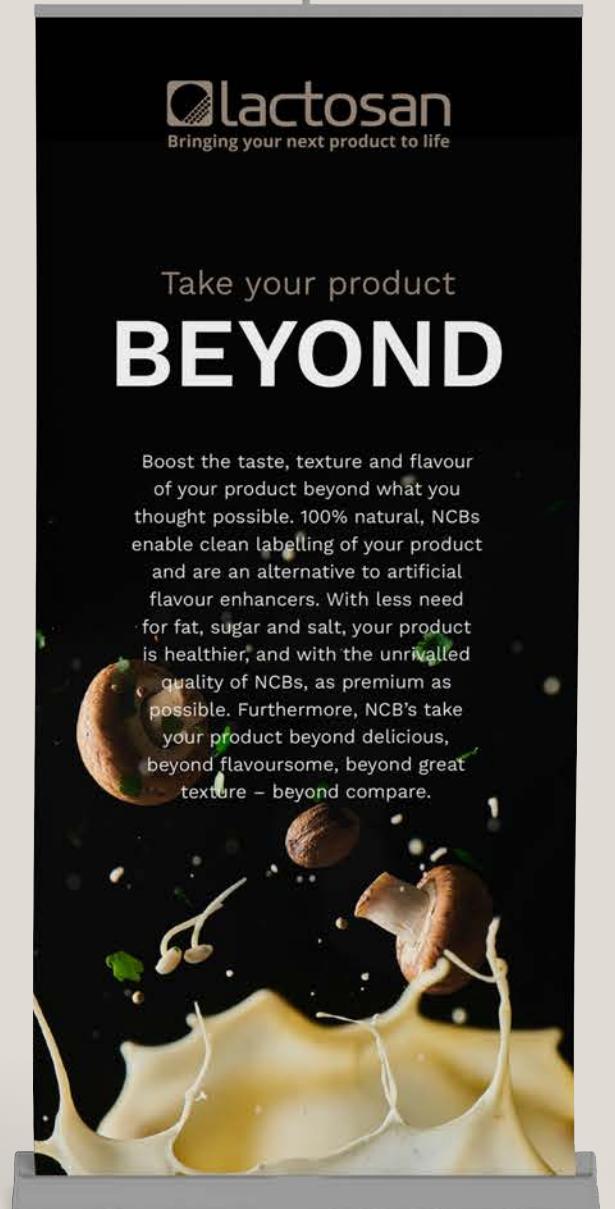
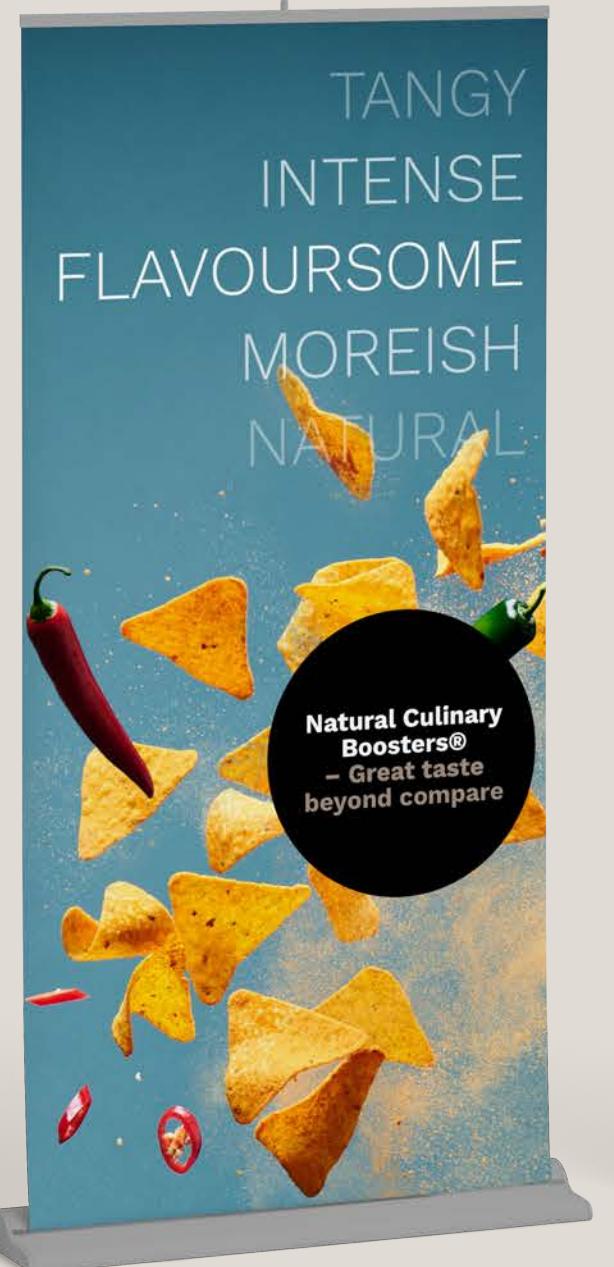
Social  
Customer succes  
stories



The  
commercial  
transition  
agency.



Brochure

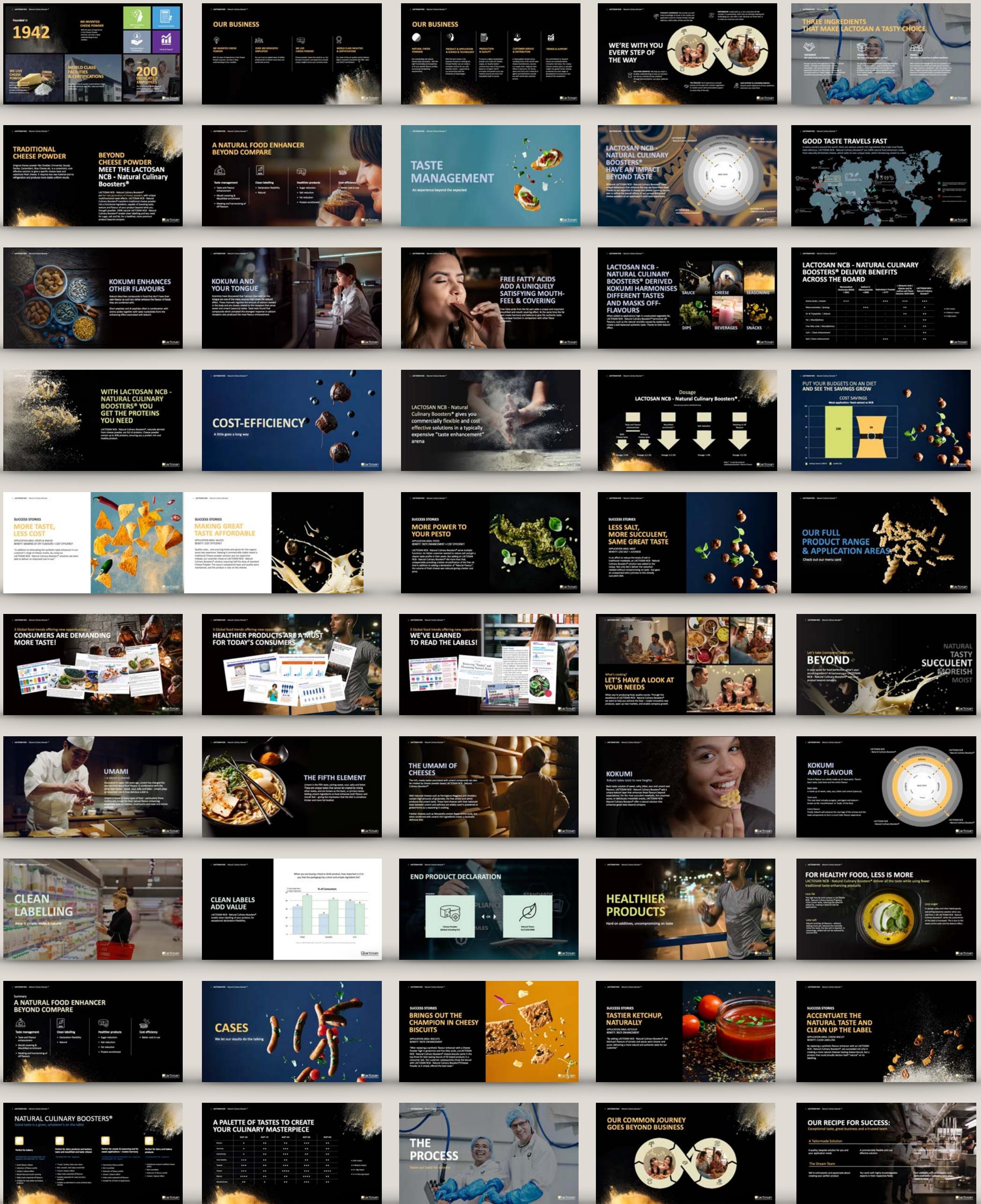


Roll ups

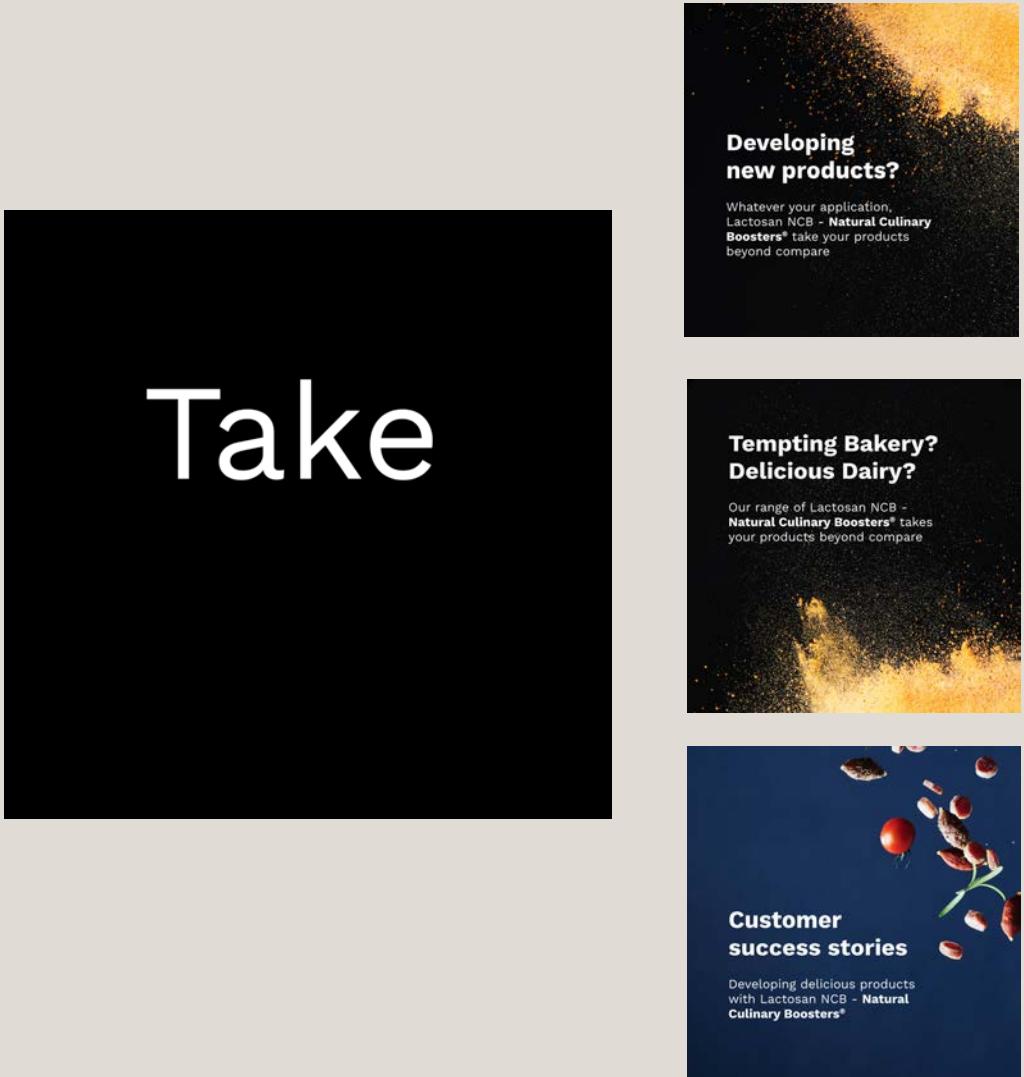


Print

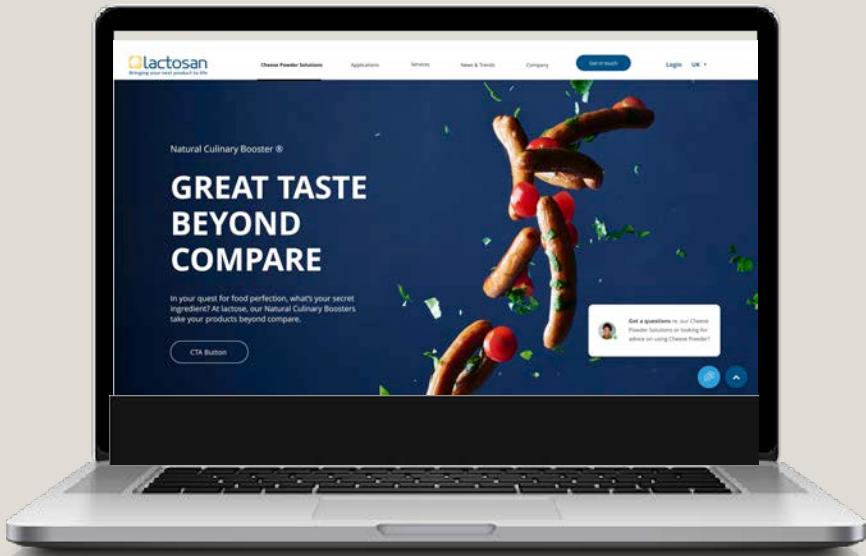
The  
commercial  
transition  
agency.



# Dernæst handler det om optimering af hele marketingmaskinen



Take



## 1. Communication



### Campaign ads



**Content:** White papers, e-books webinars etc.



### (Lead) ads på LinkedIn

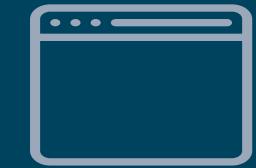


### LinkedIn outreach



### Email outreach w/ personal video

## 2. Landing pages



**Landingpage**  
CTA to download content

Capture lead



**Contact information**  
Name, title,  
Application area,  
email

## 3. Lead nurturing flows

Different lead flows depending on application area



### Email 5

Read case relevant to your application + 'Book an specialist'-CTA



### Email 5

Our specialists shares 'X' tips + 'Book an specialist'-CTA



### Email 4

Learn about "X" + 'Order free sample'-CTA



### Email 3

Application topic/case + CTA to read more



### Email 2

Application topic/case + CTA to read article



### Email 1

"Thank you for your download"

### Sales hand-off

If meeting is booked or lead is assessed as high value

## 4. Contact



**Pre-Qualification by Lactosan sales department or Agent/ Distributor**



Disqualify



Qualify



Partnership



Disqualify

